

Not completely satisfied with your purchase? No problem! Please fill out this form and include it in your returns package. To avoid additional Custom fees and taxes, place the international CN22 form you will find on page 2, on the outside of your package.

Terms and conditions for returns

- Return the product within 30 days from delivery.
- We advise watches to be shipped via registered mail. The sender is responsible for any loss or damages.

- The product must be returned unworn. Fitting a watch is of course no problem, however, the watch strap should not be broken or bent out of shape.
- Standard plastic boxes will not be replaced if broken during transport.
- Please return the product in the original manufacturer's box it came in. Do not place stickers or shipping labels on the manufacturer's box.

Exchanging products

- Upon receiving your package we will send a replacement product as soon as possible. If the product is sold out we will issue a full refund.

Refunds

- Refunds will be made as soon as possible upon receiving your package. Please allow 2 - 3 weeks for the bank to process the transaction.
- In all cases, refunds will be made in the form of the original payment.

Order information - Please do not forget to fill out your order number. The order number can be found in your confirmation e-mail.

Your name

Order number Order date

Order received on: (date)

I would like to return this product because

I don't like the product / the product is not what I expected

Please exchange this product for:

I would like a refund

I was sent the wrong product

Please send the correct product, i.e.:

I would like a refund

The product does not work / is broken / is damaged

Repair under warranty / Replace with new product* *Please include your warranty card!*

I would like a refund*

**To be confirmed via e-mail after the returned product has been checked by one of our specialists*

Other

Remarks

Return Address

Is the form completely filled out?
Please return the product in the manufacturer's packaging in which it was delivered, accompanied by all accessories, warranty and manual to the following address:



Holland Watch Group
Returns Department
Willebrordusstraat 14
3037 TR ROTTERDAM
The Netherlands

Customs Declaration CN22

Mag ambtshalve worden geopend / May be opened officially
Belangrijk! Zie instructies achterzijde

Geschenk / Gift
 Documenten / Documents

 Handelsmonster / Commercial sample
 Overig / Other

Aantal en gespecificeerde Inhoudsomschrijving <small>Quantity and detailed description of contents</small>	Gewicht <small>Weight (gram)</small>	Waarde <small>Value (€)</small>
1 watch		€ 30,00

Alleen voor handelszendingen / For commercial items only	Totaal gewicht	Totale waarde
Goederencode en land van oorsprong (indien bekend) <small>If known, HS tariff number and country of origin of goods</small>	Total weight <small>(gram)</small>	Total value <small>(€)</small>
9101.11. The Netherlands		€ 30,00

Ik, de afzender wiens naam en adres op dit poststuk staan, verklaar dat bovenstaande juist is ingevuld en dat de poststuk geen gevaarlijke goederen bevat of andere inhoud die door de wet of de toepasselijke algemene voorwaarden van PostNL BV is verboden. I, the sender, whose name and address are given on this item, certify that this declaration is correct and that this item does not contain any dangerous goods or other content prohibited by legislation or by the applicable general conditions of PostNL BV.

Datum / Date

			2	0	

Handtekening / Sender's signature

P1002 (versie 0112)

→ Fill out the date

← Fill out the weight of your package

←

← Sign the document

To avoid additional Customs fees and taxes, stick this international CN22 form on the outside of your package and follow the instructions of your local postal carrier.